

Cornerstone Family Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cornerstone Family Healthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cornerstone Family Healthcare Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages.

If you require these services, contact a Cornerstone Family Healthcare employee.

If you believe Cornerstone Family Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age disability, or sex, you can file a grievance with:

Margaret Calero – Corporate Compliance Officer,

2570 9W Suite 10

Cornwall, New York. 12518

Telephone: 845-220-3188, Fax: 877-831-0195 or by email at: mcalero@cornerstonefh.org.

You may file a grievance in person, or by mail, fax, or email. If you need help filing a grievance, Margaret Calero is available to assist you.

You can also file a civil rights complaint with U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Compliant forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>