

March 19, 2020 – 4:00 PM

Cornerstone Family Healthcare Coronavirus Update

Dear Cornerstone Family Healthcare Patients,

Faced with the unprecedented need to respond to the COVID-19 (Coronavirus) pandemic, Cornerstone Family Healthcare must take extra steps to protect our patients, staff and the community.

With new guidance from the [Centers for Disease Control and Prevention](https://www.cdc.gov) (CDC), along with state and local government agencies, Cornerstone Family Healthcare has decided to take the following actions:

While we continue to provide exceptional care, please be advised that we may need to reschedule some appointments and procedures in order to support our COVID-19 response efforts and further protect the health and safety of all patients and staff members. If there are any changes to your care, you will be contacted by your provider.

Additionally, Cornerstone Family Healthcare will be temporarily closing our sites at 100 Broadway and 290 Broadway to be able to serve those with the most critical needs. Patients of those locations in need of urgent care may visit our site at 147 Lake Street until further notice.

We are asking all patients to call their healthcare provider if they are exhibiting any fever or respiratory symptoms before visiting any healthcare facility. By going directly to a site, you could infect other people – including our community's much-needed healthcare workers. Please contact us by phone at **845-563-8000** and our well-trained staff will help you determine if you need to be seen and provide you with instructions for seeking medical care. If you are having a medical emergency, call 911.

If you have general questions regarding COVID-19, experts from the [New York State Department of Health](https://www.health.ny.gov) are available to answer questions about the virus 24 hours a day, 7 days a week on the Coronavirus Hotline: 1-888-364-3065.

We appreciate your understanding during these uncertain times. As always, our number one priority is to protect you, your loved ones and our staff.

We will continue to closely monitor the situation and are committed to keeping you updated on any new developments on COVID-19 in our community as new information becomes available.

Thank you for trusting us with your healthcare needs.

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