

March 13, 2020 – 5:00 PM

Cornerstone Family Healthcare Coronavirus Update

Dear Cornerstone Family Healthcare Patients,

As you may be aware, Orange County, NY has confirmed three case of the Coronavirus (COVID-19) as Friday, March 13, 2020. While the spread of coronavirus in the U.S. is a developing situation, we remain dedicated to ensuring the health and safety of our patients, staff and community.

We are asking anyone that believes they are infected with coronavirus, or have been in contact with someone with coronavirus, ****do not come directly to a healthcare facility.**** You could infect other people, including our community's much-needed healthcare workers. Please contact us by phone at 845-563-8000 and our well-trained staff will help you determine if you need to be seen and provide you with instructions for seeking medical care.

As a reminder, symptoms of COVID-19 include: cough, fever, and shortness of breath.

If you start to feel ill, try not to panic. The majority of people who get the novel coronavirus experience minor symptoms and do not need medical care.

If you have a mild case, you may be able to treat your symptoms at home. Staying home helps prevent you from exposing other people to the disease.

For those who have a more serious case, calling in advance will allow our team to prepare for your arrival with tools such as masks and alternative entryways into our facilities.

Cornerstone Family Healthcare's dedicated team continues to monitor the situation and are following the most up-to-date guidelines and recommendations from the Centers for Disease Control and Prevention (CDC), state and local government agencies to ensure that we are following the latest protocols and procedures.

We encourage you to stay calm and stay informed. There are many resources available to you, including:

- [CDC - Coronavirus Information](#)
- [New York State Department of Health - Coronavirus Information](#)
- New York State Coronavirus Hotline: 888-364-4837
- Orange County Department of Health: 845-291-2330

We will continue to closely monitor the situation and are committed to keeping you updated on any new developments on COVID-19 in our community as new information becomes available.

Thank you for trusting us with your healthcare needs.

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